

## *Disney's Magical Express*



## A New "Stress-Free" Travel Service for Disney Resort Guests

Make arrival at your meeting or event a relaxing experience for your attendees with the latest innovation in Disney's legendary commitment to service and convenience: *Disney's Magical Express*! This exclusive complimentary shuttle and luggage delivery service takes your guests from the airport directly to their Disney Resort.

### How Disney's Magical Express Service works:

- ♥ Several weeks prior to their arrival, each of your guests will receive an Airport Transportation Booklet containing general information and luggage tags.
- ♥ Tagged luggage is retrieved behind-the-scenes and delivered separately to each attendee's guest room.
- ♥ Upon arrival at Orlando International Airport, attendees will be met by a Disney representative in the main terminal and directed to our Disney Airport Welcome Center.
- ♥ Attendees will enjoy complimentary motorcoach transportation to and from their Resort.
- ♥ For attendees flying select airlines, airline check-in service will be available to check luggage and receive boarding passes at their Disney Resort.



Disney's Magical Express is just one more example of Disney's commitment to providing legendary service to our meeting and convention guests. **Contact your Disney Representative today to learn how you can participate in this new service for select *Walt Disney World*® Resort Hotels\*!**  
Or for more information, visit [www.disneymeetings.com/dme](http://www.disneymeetings.com/dme)

## Disney's Magical Express for Groups Using Call-in Reservations - Planner Information

Your guests may take advantage of Disney's Magical Express Service and receive complimentary round trip transportation from the Orlando International Airport. No need to worry about baggage claim as their luggage will be delivered directly to their resort room. Here's how the Disney's Magical Express Service works:

**1. Book a Magical Express reservation.** A Magical Express reservation is required to use the service. We recommend guests book reservations at least 30 days prior to arrival. Guests need to provide:

- Name of each person in room
- Address (we mail the Airport Transportation Booklet including luggage tags to this address)
- Airline and flight number arriving into and departing from Orlando International Airport

There are several booking methods:

- Call 407-827-6777 to book their Magical Express reservation
- Complete and fax the attached form to 407-824-1980
- Complete the online form on [www.disneyconventionears.com](http://www.disneyconventionears.com)

**2. Guests receive their luggage tags.** Approximately one week prior to arrival, guests will receive Airport Transportation Booklet containing general information and special luggage tags to attach to their luggage prior to departure. If the booking is made within 10 days, we cannot guarantee that the booklet will be mailed in time.

**If guests do not receive their Airport Transportation Booklet.** Guests will still be able to utilize the service. Upon arrival at Orlando International Airport, proceed directly to the Disney Welcome Center on the B Side, Level 1.

1. Guests do not need to claim their luggage. Disney will gather all of information and claim checks and collect the luggage for the guest and then deliver it to their Resort guest room.
2. If the guest chooses to collect their luggage upon arrival, they can bring it with them on the motor coach. This luggage is responsibility of the guest and will not be delivered to the guest room.

**3. Carry-on bags.** Please advise your guests to pack any valuables, medications or anything needed immediately upon arrival into Orlando in a carry-on bag. The guest will take their carrying-on luggage with them on to the motor coach. Carry-on luggage is the responsibility of the guest and will not be delivered to the guest room.

**4. Arrival at Orlando International Airport.** Upon arrival, proceed to the Main Terminal and then to the Disney Welcome Center which is located on the B Side, Level 1. Guests may follow the airport signs to Ground Transportation. At the Disney Welcome Center, guests will confirm the number of bags checked and outbound flight information before boarding a complimentary motor coach to their resort.

**5. Transportation to the Resort.** The motor coach may make up to 4 stops before arriving at the resort.

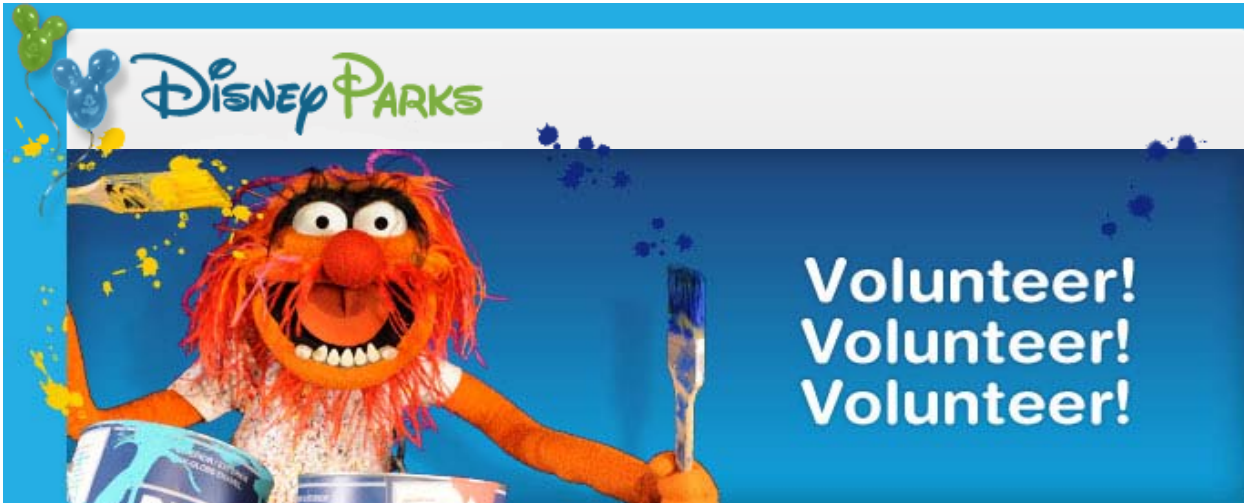
**6. Luggage delivery to the resort.** Luggage with Magical Express tags will be claimed at the airport and delivered to the guest's room. Luggage may take up to 3 hours after guest check-in to be delivered. Guests do not need to be in the room to receive their luggage.

**7. Returning home.** Guests will receive a Transportation Notice in their guest room the day prior to check-out advising of their motor coach pick-up time along with other general information. The motor coach pick-up time is based on the flight departure and will be approximately **3 hours** prior to that time to allow for multiple stops by the motor coaches.

- If your airline flight changes, please call 1-866-599-0951 with the new flight information.
- Each guest must have a Magical Express reservation and cannot change their pick-up location to another resort or your pick-up time to a later departure.

**8. Resort Airline Check-In Service.**

Upon departure, you may take advantage of Disney's complimentary Resort Airline Check-In Service for participating airlines. You can check your luggage and receive your airline boarding pass at your Disney resort so there is no need to check-in at the airport. The operating hours are 5:00 am to 1:00 pm daily and you can check-in at any time on your day of departure as long as it is not less than 3 hours prior to your flight departure time. At this time, the service is available for guests flying domestically on: Alaska Airlines, American, Continental, Delta, JetBlue, Northwest, and United (including Ted).



## Are you ready to commit?

We hope so. 'Cause as part of the "Give a Day. Get a Disney Day." program\*, it's time to choose a volunteer activity at a participating organization in your community! And the sooner you complete your volunteer service...the sooner you'll be able to get your FREE ticket to a Walt Disney World® or Disneyland® Resort Theme Park.



You still have to do the following to get your FREE admission to a Disneyland Resort or Walt Disney World theme park:

- Search for and commit to a volunteer activity. [Start now!](#)
- Complete your volunteer service.
- Print the voucher we'll email to you once your service is verified. Follow the instructions on the voucher to redeem it by December 15, 2010. Then enjoy! (Or you can donate your ticket to a designated organization.)

Thanks again for choosing to be part of our "Give a Day. Get a Disney Day." program. There's no better time to make a dream come true for others...or to let us make a few come true for you.

\*Must preregister and sign up for eligible volunteer opportunity at [disneyparks.com](http://disneyparks.com). Ticket quantities for this program are limited. Must be at least age 6 to participate. One ticket per person. Other terms and conditions apply. See [disneyparks.com](http://disneyparks.com) for details.

Go to the following for details:

[http://disneyparks.disney.go.com/disneyparks/en\\_US/WhatWillYouCelebrate/index?name=Give-A-Day-Get-A-Disney-Day-Search&CMP=EMC-DVAFY10Q1GDGDD0001](http://disneyparks.disney.go.com/disneyparks/en_US/WhatWillYouCelebrate/index?name=Give-A-Day-Get-A-Disney-Day-Search&CMP=EMC-DVAFY10Q1GDGDD0001)

### Keep in mind

- The volunteer opportunities resulting from your search are only those available within the next 60 days.
- Volunteer opportunities are always being added, so check back again if at first you don't see an opportunity that interests you.
- Volunteer opportunities are only located in the U.S., Puerto Rico and Canada, and volunteers must have a residence in one of those locations.
- You must be 18 years of age or older to sign up. Children must be at least 6 years of age to participate in this program, although other age restrictions may apply depending on the volunteer opportunity. Children ages 6 to 17 must be accompanied by an adult when volunteering.
- Limit one free ticket per person, regardless of the number of eligible volunteer opportunities completed.